

**PUBLIC WATER SUPPLY DISTRICT NO. 5 OF GREENE COUNTY**

**113 S. ORCHARD P.O. BOX 37**

**FAIR GROVE, MISSOURI 65648**

**417-759-7066 Email *fgpwsd5@gmail.com***

**NEW SERVICE CONNECTION APPLICATION**

NAME \_\_\_\_\_

SERVICE ADDRESS \_\_\_\_\_

BILLING ADDRESS \_\_\_\_\_

IF DIFFERENT FROM ABOVE \_\_\_\_\_

PHONE \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

IF NEW CONSTRUCTION: BUILDERS NAME \_\_\_\_\_

BUILDER'S ADDRESS \_\_\_\_\_

PROPERTY LOCATION: \_\_\_\_\_

LOT NUMBER IF IN A SUBDIVISION \_\_\_\_\_

**METERS & PITS ARE SET BY THE WATER SUPPLY'S CONTRACTOR. THE PROPER SIZED PIPE WILL BE STUBBED OUT FOR CONNECTION TO THE METER. PWS#5 DOES NOT CONNECT THE SERVICE LINE TO THE METER.**

**SIMPLE INSTALLATION FOR A ¾' METER:**

THE PUBLIC WATER SUPPLY REQUIRES A **\$1000 CONNECTION FEE** TO BE PAID **BEFORE** THE TAP INTO THE MAIN IS MADE. **IF THE COST OF INSTALLATION GOES OVER THIS FEE, YOU WILL BE BILLED BY THE WATER SUPPLY FOR THE OVERAGES. \***

**LARGE METER CHARGES: \$1800 FOR 1" METER & \$3200 FOR 2" METER. IF THE FEE DOES NOT COVER THE TOTAL COST OF INSTALLATION, YOU WILL BE BILLED FOR THE OVERAGE.\***

**INSTALLATION INVOLVING A ROAD CUT:**

IF THE MAIN LINE IS ACROSS THE ROAD, AND A ROAD BORE IS INVOLVED IN YOUR CONNECTION TO THE MAIN LINE, THE BOARD REQUIRES **\$1850 CONNECTION FEE\***.

**PHOTO IDENTIFICATION MUST BE PRESENTED WITH APPLICATION.**

AMOUNT OF FEE \$ \_\_\_\_\_ DATE FEE PAID \_\_\_\_\_

FEE AND ID RECEIVED BY \_\_\_\_\_

**I, THE UNDERSIGNED, HAVE READ AND DO UNDERSTAND THE TERMS AND CONDITIONS OF THIS AGREEMENT AND DO AGREE TO SAID TERMS AND CONDITIONS.**

SIGNATURE OF APPLICANT \_\_\_\_\_ DATE \_\_\_\_\_

\*COST OF ROCK REMOVAL WILL BE ADDITIONAL

# WATER SERVICE AGREEMENT

PUBLIC WATER SUPPLY  
DISTRICT NO. 5 OF GREENE COUNTY  
113 S. ORCHARD P.O. BOX 37  
FAIR GROVE, MO 65648  
417-759-7066 Email [fgpwsd5@gmail.com](mailto:fgpwsd5@gmail.com)  
[www.fairgrovewater.com](http://www.fairgrovewater.com)

LAST NAME \_\_\_\_\_  
OFFICE USE:  
ACCT. # \_\_\_\_\_  
METER. # \_\_\_\_\_  
ERT. # \_\_\_\_\_  
SEQ. # \_\_\_\_\_

DATE TO START SERVICE \_\_\_\_\_  
SERVICE ADDRESS \_\_\_\_\_

CUSTOMER'S NAME \_\_\_\_\_  
DATE OF BIRTH \_\_\_\_\_ EMPLOYER \_\_\_\_\_  
SPOUSE'S NAME \_\_\_\_\_  
DATE OF BIRTH \_\_\_\_\_ EMPLOYER \_\_\_\_\_

NAME ON ACCOUNT IF DIFFERENT FROM ABOVE (i.e. BUSINESS NAME)

BILLING ADDRESS IF DIFFERENT FROM ABOVE

PHONE NUMBERS \_\_\_\_\_  
EMAIL ADDRESS \_\_\_\_\_

LANDLORD (IF APPLICABLE) \_\_\_\_\_  
LANDLORD'S PHONE NUMBER \_\_\_\_\_  
**CHECK ONE: OWNER** \_\_\_\_\_ **CONTRACT/ DEED** \_\_\_\_\_ **RENTER** \_\_\_\_\_ **MOBILE** \_\_\_\_\_  
**COMMERCIAL** \_\_\_\_\_

**THE PUBLIC WATER SUPPLY REQUIRES A \$100 METER DEPOSIT FOR RESIDENTIAL WATER SERVICES & \$250 FOR COMMERCIAL SERVICE. APPLICATION MUST BE MADE IN PERSON AT THE WATER SUPPLY OFFICE AT 113 S. ORCHARD.**

**PHOTO IDENTIFICATION PRESENTED** \_\_\_\_\_  
AMOUNT PAID \$ \_\_\_\_\_ DATE PAID \_\_\_\_\_  
DEPOSIT AND ID RECEIVED BY \_\_\_\_\_

**I, THE UNDERSIGNED, HAVE READ ALL PAGES OF THIS CONTRACT AND DO UNDERSTAND THE TERMS AND CONDITIONS OF THIS CONTRACT AND DO AGREE TO SAID TERMS AND CONDITIONS. I FURTHER UNDERSTAND THAT I AM RESPONSIBLE FOR ANY DAMAGE DONE TO THE WATER METER OR ANY COMPONENTS PERTAINING TO IT WHILE RESIDING AT THE ADDRESS ABOVE.**

SIGNATURE OF  
APPLICANT \_\_\_\_\_ DATE \_\_\_\_\_

## **TERMS AND CONDITIONS FOR RESIDENTIAL WATER SERVICE**

Applicant should be home when the water service is turned on. Applicant assumes all responsibility for any open outlets resulting in water loss or damage.

Meters are read at the end of the month and bills are sent out by the 10<sup>th</sup>. **All payments are due on the 30<sup>th</sup> of the month. A 10% penalty is assessed on all accounts not paid by the 30<sup>th</sup> of the month. PASTDUE ACCOUNTS NOT PAID BY THE 15<sup>th</sup> OF THE FOLLOWING MONTH MAY BE DISCONNECTED WITHOUT FURTHER NOTICE. PARTIAL PAYMENT OF THE PAST DUE AMOUNT WILL NOT KEEP YOUR SERVICE ON. To restore water service when the service is discontinued for non payment of the account, the account must be paid in full PLUS a \$50 RECONNECT FEE.**

**Water rates** are as follows: 1<sup>st</sup> Thousand gallons \$15.45 (Minimum Charge) Then \$6.27 for each additional 1000 gallons. A Water Primacy Fee of \$3.24 for testing the water is paid to the DNR in August of each year, and that cost is billed to the customer in July.

**Monthly payments may be mailed to: PUBLIC WATER SUPPLY  
P.O. BOX 112  
FAIR GROVE, MO 65648**

**Monthly payments may also be made at the O'Bannon Bank or the Bank of Missouri in Fair Grove.** These banks have night drops—you are encouraged to use them to avoid late payments. The payment stub from your billing card must be returned with your payment to insure proper credit. The Water Supply does ACH bill pay directly from checking account. Any payments made online will reach us by mail, and usually take much longer to get posted to your account. **Paying at one of the banks, or signing up for ACH is the quickest way to get your payment to us.**

**ANY CHECKS RETURNED BY YOUR BANK FOR ANY REASON WILL RESULT IN YOUR ACCOUNT BEING CONSIDERED PASTDUE. A \$10 returned check fee will be assessed each time a check is returned unpaid. No postdated checks are accepted.**

**THE WATER SUPPLY IS NOT RESPONSIBLE FOR THE MAIL!** If you have not received your monthly bill by the 15<sup>th</sup> of the month, you should call our office. We will be happy to send you a new bill. All customers are mailed a bill every month. Not getting one in the mail is not an excuse for late payment.

**TERMINATION OF SERVICE:**

It is the customer's responsibility to notify the Water Supply when service is discontinued or when moving. A forwarding address must be provided so we can return your meter deposit. All deposit refund checks must be cashed within 180 days. If you do not provide a valid forwarding address, we are required by law to surrender the money to the State of Missouri. If that happens, you must request the return of your deposit from the State Treasurer which could cause a long delay in the refund of your money.

**WATER BOARD MEMBERS** are elected representatives of your sub-district. The present members of the Board of Directors are: President Richard Icenhower, Vice President Steve Short, Directors Miles Hartley, Maurice Butler, and Tom Gourley. The Water Supply has two part time employees and one full time employee. They are: Acting Water Supt. Steve Short, Treasurer Mark Bennett and District Clerk Heidi Edwards.

**THE WATER BOARD MEETINGS** are held on the second Monday of each month, unless otherwise posted, at 7:00 pm at the Water Supply office 113 S. Orchard. Water Board meetings are open to the public. Notices of meetings are posted at least 24 hours before the meeting. If you wish to address the board, you must be on the agenda.

**PHONE NUMBERS:**

OFFICE OF THE WATER SUPPLY IS 759-7066. The office hours are Monday thru Friday 10:00 to 2:00. If you have a question or a problem, please leave a message. Your call will be returned.

EMERGENCY call Steve Short at 417-840-6895.

**NO WATER METER IS TO BE TURNED OFF OR ON BY ANYONE  
EXCEPT AUTHORIZED WATER SUPPLY PERSONELL.**

(Revised 12/2/19)

**WATER SERVICE AGREEMENT  
(TO BE RETAINED BY APPLICANT)**

**TERMS AND CONDITIONS FOR COMMERCIAL WATER SERVICE**

APPLICANT SHOULD BE ON THE PREMESIS WHEN WATER SERVICE IS TURNED ON. APPICANT ASSUMES ALL RESPONSIBILITY FOR ANY OPEN OUTLETS RESULTING IN WATER LOSS OR DAMAGE.

BUSINESS WATER RATES ARE AS FOLLOWS: BUSINESSES WITH 1" METERS OR LESS WILL BE BILLED \$21.42 (MINIMUM) FOR THE FIRST 1000 GALLONS AND \$6.27 PER THOUSAND OVER 1000 GALLONS. BUSINESSES WITH METERS LARGER THAN 1" WILL BE BILLED \$98.58 FOR THE FIRST 6,000 GALLONS AND \$6.27 PER THOUSAND FOR EACH ADDITIONAL THOUSAND GALLONS. THE DNR COLLECTS A FEE FOR TESTING OUR WATER EACH YEAR. THE FEE IS PAID IN AUGUST AND IS BILLED TO THE CUSTOMER WITH THE JULY BILLING. THE FEE IS DEPENDENT ON THE SIZE METER INSTALLED FOR YOUR BUSINESS.

METERS ARE READ AT THE END OF THE MONTH AND BILLS ARE MAILED BY THE 10<sup>th</sup>. ALL PAYMENTS ARE DUE ON THE 30<sup>th</sup> OF THE MONTH. A 10% PENALTY IS ASSESSED ON ACCOUNTS NOT PAID OR POSTMARKED BY THE DUE DATE. **PASTDUE ACCOUNTS NOT PAID BY THE 15<sup>th</sup> OF THE FOLLOWING MONTH MAY BE DISCONNECTED WITHOUT FURTHER NOTICE.** PARTIAL PAYMENT WILL NOT KEEP YOUR SERVICE ON. ACCOUNTS MUST BE PAID IN FULL PLUS A \$50.00 RECONNECT FEE TO RESTORE WATER SERVICE IF TURNED OFF FOR NONPAYMENT OF THE ACCOUNT.

BILLS MAY BE MAILED TO : PUBLIC WATER SUPPLY  
P.O. BOX 112  
FAIR GROVE, MO 65648

IF PAYING BY MAIL OR USING AN INTERNET BILL PAY, PLEASE ALLOW AT LEAST A WEEK MAIL TIME FOR THE PAYMENT TO REACH US.

BILLS MAY ALSO BE PAID IN FAIR GROVE AT THE **O'BANNON BANK OR BANK OF MISSOURI**. THE BANKS ALL HAVE NIGHT DROPS—YOU ARE ENCOURAGED TO USE THEM TO AVOID A LATE CHARGE. **THE PAYMENT STUB FROM YOUR BILL MUST BE RETURNED WITH YOUR PAYMENT TO INSURE PROPER CREDIT.** THE WATER SUPPLY ALSO OFFERS **ACH BILL PAY WITH THE PAYMENT BEING AUTOMATICALLY DEDUCTED FROM YOUR BANK ACCOUNT ON THE 25<sup>th</sup> OF EACH MONTH.** ANY CHECKS RETURNED BY YOUR BANK FOR ANY REASON WILL RESULT IN YOUR ACCOUNT BEING CONSIDERED PASTDUE. A \$10 RETURNED CHECK FEE WILL BE ASSESSED EACH TIME A CHECK IS RETURNED UNPAID. NO POSTDATED CHECKS ARE ACCEPTED.

**THE WATER SUPPLY IS NOT RESPONSIBLE FOR THE MAIL!** IF YOU HAVE NOT RECEIVED YOUR BILL BY THE 15<sup>th</sup> OF THE MONTH YOU SHOULD CALL OUR OFFICE. WE WILL BE HAPPY TO TELL YOU THE AMOUNT DUE.

**(COMMERCIAL WATER SERVICE AGREEMENT CONTINUED)**

WATER BOARD MEMBERS ARE ELECTED BY THE RESIDENTS OF THE WATER SUPPLY DISTRICT. THE CURRENT WATER BOARD MEMBERS ARE: PRESIDENT RICHARD ICENHOWER, VICE-PRES. STEVE SHORT, MILES HARTLEY, MAURICE BUTLER, AND TOM GOURLEY. THE TREASURER OF THE WATER SUPPLY IS MARK BENNETT. THE CLERK OF THE WATER SUPPLY IS HEIDI EDWARDS.

WATER BOARD MEETINGS ARE USUALLY HELD THE SECOND MONDAY OF THE MONTH (UNLESS OTHERWISE POSTED) AT 7:00 P.M. AT THE WATER SUPPLY OFFICE 113 S. ORCHARD. WATER BOARD MEETINGS ARE POSTED AT LEAST 24 HOURS BEFORE THE MEETING. ALL MEETINGS ARE OPEN TO THE PUBLIC, BUT YOU MUST BE ON THE AGENDA TO SPEAK TO THE BOARD.

THE PHONE IN THE WATER SUPPLY OFFICE IS USED AS A MESSAGE PHONE. IF YOU HAVE A QUESTION OR A PROBLEM, PLEASE LEAVE A MESSAGE. ALL CALLS ARE RETURNED.

IN CASE OF EMERGENCY, PLEASE CALL STEVE SHORT AT 417-840-6895.

**THE WATER SUPPLY WILL CHARGE A \$10 FEE FOR RETURNED CHECKS.**

**NO WATER METER IS TO BE TURNED OFF OR ON BY ANYONE EXCEPT AUTHORIZED WATER SUPPLY PERSONELL.**

UPDATED 12/2/19

**PUBLIC WATER SUPPLY DISTRICT NO.5 OF GREENE COUNTY**

**113 S. ORCHARD P.O. BOX 37  
FAIR GROVE, MISSOURI 65648  
417-759-7066**

DEAR CUSTOMER:

DECEMBER 14, 2012

WELCOME TO THE FAIR GROVE WATER SUPPLY. PLEASE FIND ENCLOSED A WATER SERVICE AGREEMENT THAT MUST BE COMPLETED AND RETURNED WITH YOUR \$100 DEPOSIT. THE WATER DEPOSIT MAY BE MAILED TO P.O. BOX 37 WITH THIS APPLICATION. PLEASE MAKE YOUR CHECK PAYABLE TO "PWSD #5". THE ADDITIONAL PAGES OF THE WATER SERVICE AGREEMENT ARE TO BE RETAINED BY THE APPLICANT FOR YOUR INFORMATION. PLEASE INCLUDE A COPY OF YOUR DRIVER'S LICENSE.

ALSO FIND ENCLOSED AN APPLICATION FOR SEWER SERVICE. THE SEWER DEPOSIT OF \$100.00 IS TO BE PAID TO THE "CITY OF FAIR GROVE". PLEASE MAIL THE SEWER DEPOSIT TO THE CITY OF FAIR GROVE AT P.O. BOX 107 OR PAY IN PERSON AT THE CITY HALL AT 81 S. ORCHARD. IF YOU HAVE ANY QUESTIONS, PLEASE CALL THE OFFICE AT THE NUMBER ABOVE AND LEAVE A MESSAGE.

HEIDI EDWARDS  
CLERK PWSD #5

**PUBLIC WATER SUPPLY DISTRICT NO.5 OF GREENE COUNTY**  
**113 S. ORCHARD P.O. BOX 37**  
**FAIR GROVE, MISSOURI 65648**  
**417-759-7066**  
**FAX 417-942-1677**

DEAR CUSTOMER

MAY 26, 2009

WELCOME TO THE FAIR GROVE WATER SUPPLY. YOUR METER DEPOSIT HAS BEEN RECEIVED. THANK YOU. THE WATER WILL BE TURNED ON WITHIN 24 HOURS.

PLEASE FIND ENCLOSED A COPY OF THE WATER SERVICE AGREEMENT THAT WILL SERVE AS YOUR RECEIPT FOR THE WATER DEPOSIT. I PERSONALLY DELIVERED YOUR SEWER DEPOSIT AND APPLICATION TO THE CITY CLERK TODAY.

IF YOU HAVE ANY QUESTIONS, PLEASE CALL THE OFFICE AND LEAVE A MESSAGE. YOUR CALL WILL BE RETURNED.

HEIDI EDWARDS  
CLERK PWSD #5

CC:FILE



**PUBLIC WATER SUPPLY DISTRICT NO. 5 OF GREENE COUNTY  
113 S. ORCHARD P.O. BOX 37  
FAIR GROVE, MISSOURI 65648  
417-759-7066**

**DEAR NEW CUSTOMER:**

**IT HAS COME TO THE ATTENTION OF THE WATER SUPPLY THAT YOU  
ARE A NEW RESIDENT OF FAIR GROVE AND THAT YOU ARE NOW ON  
THE WATER SYSTEM. PLEASE FIND ENCLOSED THE NECESSARY  
PAPER WORK THAT MUST BE FILLED OUT AND RETURNED WITHIN  
FIVE (5) BUSINESS DAYS. EACH CUSTOMER IS REQUIRED TO PAY A  
DEPOSIT ON THEIR WATER SERVICE. PLEASE PAY THE REQUIRED  
DEPOSIT AT THE WATER SUPPLY OFFICE OR MAIL TO P.O. BOX 37.**

**THE ADDITIONAL PAGES OF THE WATER SERVICE AGREEMENT ARE  
FOR YOUR INFORMATION AND SHOULD BE KEPT FOR FUTURE  
REFERENCE. IF YOU HAVE ANY QUESTIONS THAT ARE NOT ANSWERED  
ON THE SHEETS, PLEASE CALL OUR OFFICE AT THE NUMBER LISTED  
ABOVE AND LEAVE A MESSAGE.**

**SINCERELY,**

**HEIDI EDWARDS  
CLERK**

**PUBLIC WATER SUPPLY DISTRICT NO. 5 OF GREENE COUNTY**

**113 S. ORCHARD P.O. BOX 37  
FAIR GROVE MISSOURI 65648  
PHONE 417-759-7066**

December 28, 2009

Fair Grove, MO 65648

**RE: METER DEPOSIT FOR**

Dear

It is the policy of the Water Supply when a resident moves within the system the meter deposit must be updated to the current amount paid for new customers. At this time that is \$100.00 for residential service. The meter deposit on file for your current residence is \$50.00. Please send your \$50 check payable to "PWSD #5" for this update as soon as possible. Please send it to P.O. Box 37 to my attention (Saundra Roper).

If you have any other questions, please call the office and leave a message.

Thank you,

Heidi Edwards  
Clerk PWSD # 5

C:file

**PUBLIC WATER SUPPLY DISTRICT NO. 5 OF GREENE COUNTY  
113 S. ORCHARD P.O. BOX 37  
FAIR GROVE MISSOURI 65648  
417-759-7066**

**NEW SERVICE CONNECTION APPLICATION  
MASTER METER SERVICE**

NAME \_\_\_\_\_  
SERVICE ADDRESS \_\_\_\_\_  
BILLING ADDRESS \_\_\_\_\_  
IF DIFFERENT FROM ABOVE \_\_\_\_\_  
PHONE \_\_\_\_\_

BUILDER'S NAME \_\_\_\_\_  
BUILDER'S ADDRESS \_\_\_\_\_  
PLUMBING CONTRACTOR \_\_\_\_\_  
PLUMBING CONTRACTOR'S PHONE \_\_\_\_\_

PROPERTY LOCATION \_\_\_\_\_

**SIMPLE INSTALLATION:**

**ALL METERS ARE SET BY THE WATER SUPPLY'S CONTRACTOR.**  
THE PUBLIC WATER SUPPLY REQUIRES AN **\$1800.00 CONNECTION FEE** FOR A 1 ½" MASTER METER TO BE PAID BEFORE THE TAP INTO THE MAIN IS MADE. THIS FEE USUALLY COVERS THE INSTALLATION COST IF THE SERVICE REQUIRES A SIMPLE CONNECTION TAP INTO THE MAIN. IF THE COST OF INSTALLATION GOES OVER THIS FEE, YOU WILL BE BILLED BY THE WATER SUPPLY AFTER WE HAVE BEEN BILLED BY THE INSTALLER.

AMOUNT OF FEE \$ \_\_\_\_\_ DATE FEE PAID \_\_\_\_\_

**I, THE UNDERSIGNED, HAVE READ AND DO UNDERSTAND THE TERMS AND CONDITIONS OF THIS AGREEMENT AND DO AGREE TO SAID TERMS AND CONDITIONS.**

SIGNATURE OF APPLICANT \_\_\_\_\_  
DATE \_\_\_\_\_

**WATER SERVICE AGREEMENT  
MASTER METER SERVICE**

**PUBLIC WATER SUPPLY  
DISTRICT NO. 5 OF GREENE COUNTY  
113 S. ORCHARD P.O. BOX 37  
FAIR GROVE, MISSOURI 65648  
417-759-7066 FAX 417-942-1677**

**OFFICE USE:  
ACCT. # \_\_\_\_\_  
METER # \_\_\_\_\_  
SEQ. \_\_\_\_\_**

DATE TO START SERVICE \_\_\_\_\_  
SERVICE ADDRESS \_\_\_\_\_

CUSTOMER'S NAME \_\_\_\_\_ SSN \_\_\_\_\_  
DATE OF BIRTH \_\_\_\_\_ EMPLOYER \_\_\_\_\_

NAME ON ACCOUNT IF DIFFERENT FROM ABOVE (BUSINESS NAME)  
\_\_\_\_\_

BILLING ADDRESS IF DIFFERENT FROM ABOVE  
\_\_\_\_\_

PHONE NUMBER \_\_\_\_\_

**THE PUBLIC WATER SUPPLY REQUIRES A \$100.00 PER LIVING UNIT  
METER DEPOSIT ON MASTER METERS FOR RESIDENTIAL SERVICE.**  
**THE METER DEPOSIT FOR A DUPLEX IS \$200.00. THE METER DEPOSIT  
FOR AN 8 UNIT APARTMENT BUILDING IS \$800.00. A PRIMACY FEE IS  
PAID TO THE DNR EVERY YEAR IN AUGUST AND IS BILLED TO THE  
CUSTOMER IN JULY. THE FEE FOR A METER LESS THAN 2" IS \$3.24 PER  
YEAR AND A 2' R OVER METER IS \$7.44.**

**PHOTO ID REQUIRED WITH APPLICATION.**

AMOUNT OF DEPOSIT PAID \$ \_\_\_\_\_

DATE DEPOSIT PAID \_\_\_\_\_

RECEIVED BY \_\_\_\_\_

AT WATER SUPPLY OFFICE OR THE GREENE COUNTY BANK

**I, THE UNDERSIGNED, HAVE READ ALL PAGES OF THIS CONTRACT AND  
DO UNDERSTAND THE TERMS AND CONDITIONS OF THIS CONTRACT  
AND DO AGREE TO SAID TERMS AND CONDITIONS.**

**SIGNATURE OF  
APPLICANT** \_\_\_\_\_

**DATE** \_\_\_\_\_

**WATER SERVICE AGREEMENT  
(TO BE RETAINED BY APPLICANT)**

## **TERMS AND CONDITIONS FOR MASTER METERED RESIDENTIAL WATER SERVICE**

APPLICANT SHOULD BE ON THE PROPERTY WHEN THE WATER SERVICE IS TURNED ON. APPLICANT ASSUMES ALL RESPONSIBILITY FOR ANY OPEN OUTLETS RESULTING IN WATER LOSS OR DAMAGE.

APARTMENT OWNERS ARE TO BE RESPONSIBLE FOR THE TOTAL BILL EACH MONTH. **WATER MAY NOT BE METERED BY AND RE-SOLD BY THE APARTMENT OWNER.** METERS ARE READ AT THE END OF THE MONTH AND BILLS ARE SENT BY THE 10<sup>TH</sup>. **ALL PAYMENTS ARE DUE ON THE 30<sup>TH</sup> OF THE MONTH. A 10% PENALTY IS ASSESSED ON ALL ACCOUNTS NOT PAID OR POSTMARKED BY THE 30<sup>TH</sup> OF THE MONTH. PASTDUE ACCOUNTS NOT PAID BY THE 15<sup>TH</sup> OF THE FOLLOWING MONTH MAY BE DISCONNECTED WITHOUT FURTHER NOTICE. TO RESTORE SERVICE WHEN DISCONNECTED FOR NONPAYMENT THE ACCOUNT MUST BE PAID IN FULL PLUS A \$50.00 RECONNECT FEE.**

### **8 UNIT APARTMENT BUILDING WATER RATES:**

RATES ARE AS FOLLOWS: FIRST 8,000 GALLONS (MINIMUM CHARGE) \$120.36, ALL ADDITIONAL WATER IS \$5.96 PER THOUSAND GALLONS.

### **DUPLEX WATER RATES:**

RATES ARE AS FOLLOWS: FIRST 2,000 GALLONS (MINIMUM CHARGE) \$30.09, THEN ALL ADDITIONAL WATER IS \$5.96 PER 1000 GALLONS.

**PAYMENTS MAY BE MAILED TO : PUBLIC WATER SUPPLY  
P.O. BOX 112  
FAIR GROVE, MO 65648**

**PAYMENTS MAY ALSO BE MADE AT THE O'BANNON BANK OR BANK OF MISSOURI IN FAIR GROVE. THESE BANKS HAVE NIGHT DROPS—YOU ARE ENCOURAGED TO USE THEM TO AVOID LATE FEES. THE PAYMENT STUB FROM YOUR BILL MUST BE RETURNED WITH YOUR PAYMENT TO INSURE PROPER CREDIT. ANY CHECKS RETURNED BY YOUR BANK FOR ANY REASON WILL RESULT IN YOUR ACCOUNT BEING CONSIDERED OVERDUE. A \$10 RETURNED CHECK FEE WILL BE ASSESSED EACH TIME A CHECK IS RETURNED. NO POST DATED CHECKS ARE ACCEPTED.**

**(MASTER METERED RESIDENTIAL WATER SERVICE CONTINUED)**

**THE WATER SUPPLY IS NOT RESPONSIBLE FOR THE MAIL! IF YOU HAVE NOT RECEIVED YOUR BILL BY THE 15<sup>TH</sup> OF THE MONTH, YOU SHOULD CALL OUR OFFICE. WE WILL BE HAPPY TO TELL YOU THE AMOUNT DUE.**

WATER BOARD MEMBERS ARE ELECTED REPRESENTATIVES OF THE SUB-DISTRICT THEY LIVE IN. THE PRESENT BOARD MEMBERS ARE: PRESIDENT RICHARD ICENHOWER, VICE PRESIDENT STEVE SHORT, BOARD MEMBERS MILES HARTLEY, MAURICE BUTLER, AND TOM GOURLEY. THE WATER BOARD HAS THREE EMPLOYEES. THEY ARE: ACTING WATER SUPT. STEVE SHORT, TREASURER MARK BENNETT, AND CLERK HEIDI EDWARDS.

THE WATER BOARD MEETINGS ARE USUALLY HELD ON THE SECOND MONDAY OF EACH MONTH (UNLESS OTHERWISE POSTED) AT 7:00 P.M. AT THE WATER SUPPLY OFFICE AT 11 S. ORCHARD. WATER BOARD MEETINGS ARE OPEN TO THE PUBLIC, AND NOTICES OF THE MEETINGS ARE POSTED AT LEAST 24 HOURS BEFORE THE MEETING. IF YOU WISH TO ADDRESS THE BOARD, YOU MUST BE ON THE AGENDA.

THE PHONE NUMBER FOR THE OFFICE OF THE WATER SUPPLY IS 759-7066. IT IS USED MAINLY AS A MESSAGE PHONE. IF YOU HAVE A QUESTION OR A PROBLEM, PLEASE LEAVE A MESSAGE. ALL CALLS ARE RETURNED AS SOON AS POSSIBLE.

IF CASE OF AN EMERGENCY, YOU MAY CALL STEVE SHORT  
AT 417-840-6895

**THE WATER SUPPLY WILL CHARGE A \$10 FEE FOR RETURNED CHECKS.**

**NO WATER METER IS TO BE TURNED OFF OR ON BY ANYBODY EXCEPT AUTHORIZED WATER SUPPLY PERSONELL.**

UPDATED 12/2/19